SUPPORTED HOUSING

REPAIRS DONE WHILE TENANTS STAY PUT

We have looked after supported housing in County Durham since 2017. Tenants stay at home while we work, and every job ends with a date, a written note and a photograph you can open at a contract monitoring visit.

IKE SUPPORTED HOUSING

WHAT WE HAVE ACTUALLY DONE

Since November 2017 we have maintained 16 IKE Supported Housing properties across the Durham area, including schemes in Shildon, Ferryhill, Kirk Merrington and West Auckland. IKE have not been back to market since.

16
IKE properties maintained since 2017

935
jobs invoiced to IKE in two years, planned and reactive

23
of those jobs were damp and mould

2015
trading since, from one base in Newton Aycliffe

> "Our tenants and support provider partners have great confidence in Impress, as do we."

IKE SUPPORTED HOUSING LTD

WHAT WE DO

THE WORK THAT KEEPS A SCHEME LETTABLE

VOID TURNAROUNDS
Clear, repair, make good and decorate so the room can be let again, on one invoice.

FIRE DOOR REMEDIALS
Hinges, gaps, closers, strips and signage. We fix them and write down what we found.

DAMP AND MOULD
Find the cause, fix it, treat it and record the date we attended, for Awaab's Law.

REACTIVE CALLOUTS
Out of hours when it can't wait. Emergency, urgent and routine agreed with you first.

PLANNED REPAIRS
A schedule you can show a commissioner, so the scheme stops reacting to everything.

COMMUNAL AREAS
Stairs, corridors, doors, handrails and the parts that everybody uses and nobody owns.

TRY US ON ONE SCHEME FIRST

You don't need to change contractors to find out what we're like. Send us a void, or a fault that keeps coming back at one scheme, and judge us on that. Wayne, our Managing Director, would be your day to day contact.

WAYNE CATOR · MANAGING DIRECTOR

07749 474861

OR EMAIL THE OFFICE

contact@impressmaintenance.co.uk

Impress Maintenance is a trading name of Impress Property Services Limited, registered in England and Wales, company number 10824083. Registered office: 101 Galgate, Barnard Castle, County Durham, DL12 8ES. VAT 270814214. Based at F14 Incubation Centre, Durham Way South, Newton Aycliffe, DL5 6XP. Privacy notice

Areas we cover