SHOPS AND RETAIL

REPAIRS DONE BEFORE THE SHUTTERS GO UP

Maintenance for shops and retail units, worked in the evenings and early mornings so the store keeps trading, with the same written record for every store we look after.

OUR EXPERIENCE

YEARS OF WORK IN OCCUPIED BUILDINGS

Our track record is in supported housing rather than retail. Since 2017 we have maintained 16 IKE Supported Housing properties in County Durham, with tenants at home while we work.

Out of trading hours
Evenings and early mornings before opening, so the store trades all day long.

Properly insured
£10m employers' and £5m public liability to April 2027. Certificate on request.

Every job recorded
A date, a note and photos for every job, so you can show what was done and when.

Local since 2015
Based in Newton Aycliffe since 2015. Ring 07749 474861 and Wayne answers.

> "They consistently deliver work to a good standard and represent our organisation well."

IKE SUPPORTED HOUSING LTD

WHAT WE WOULD DO

THE REPAIRS THAT KEEP A STORE OPEN

SHOPFRONTS AND DOORS
Doors, closers, handles, thresholds and the things customers touch forty times a day.

FLOORING
Repairs and replacement in the areas that take the traffic, done overnight where we can.

LIGHTING AND CEILINGS
Tiles, fittings and the suspended ceiling nobody notices until it starts dripping.

BACK OF HOUSE
Stockrooms, staff areas and toilets, the parts customers never see but staff live in.

DILAPIDATIONS
Making good through the lease, which costs far less than a panic at the very end of it.

MORE THAN ONE STORE
One contractor and one invoice across your stores, with the same record for each one.

TRY US ON ONE STORE

You don't need to move your whole estate to find out what we're like. Give us one store, or the fault that keeps coming back at one branch, and judge us on that. Wayne, our Managing Director, would be your day to day contact.

WAYNE CATOR · MANAGING DIRECTOR

07749 474861

OR EMAIL THE OFFICE

contact@impressmaintenance.co.uk

Impress Maintenance is a trading name of Impress Property Services Limited, registered in England and Wales, company number 10824083. Registered office: 101 Galgate, Barnard Castle, County Durham, DL12 8ES. VAT 270814214. Based at F14 Incubation Centre, Durham Way South, Newton Aycliffe, DL5 6XP. Privacy notice